



FirsTier Bank is excited to announce our new

STREAMLINE MERCHANT PRODUCT

With a quick scan of the QR code, a small business owner can quickly complete a redacted merchant application to apply for a merchant account. Once approved, the merchant will be notified and instructed to download an application (iOS and Android) on a smart phone or tablet to begin processing sales. If desired, during the application process, the merchant can also select to purchase a Bluetooth card reader (\$90.00) for dipped, card present transactions.



Below are answers to Frequently Asked Questions.

What kind of small businesses are best for the Streamline Merchant Product?

Streamline is a great product for those merchants who need to accept payments via a phone or tablet, including those who desire to process transactions face to face, or card not present. The simple application process, pricing, and product is similar to Square for basic processing needs. Ideal candidates will process \$5,000 or less in payments on a monthly basis.

What if a merchant processes more volume, needs a terminal or other solution, or requires inventory management and other integrations?

FirsTier Bank offers a robust, in-house merchant program to service all other merchant opportunities. Please contact us at ddavies@firsttierbanks.com or 720.571.6167, to allow our team to start the process.

How competitive is the product?

The Streamline Merchant Product offers competitive pricing (disclosed on application) and functionality similar to Square, all offered by local representation and trust from our Bank.

How long does it take to get the merchant setup?

The application process can take less than 10 minutes for the merchant to self-complete from a computer, phone, or tablet. Typically, accounts are underwritten and approved in approximately 1 business day. If further information is needed, the FirsTier Bank Merchant Services team will contact the merchant directly. If a card reader is purchased, it typically arrives within a few business days, however the merchant is still able to process sales within the application in the interim time period.

What if I still have questions, or am unsure if this is the right program for my customers?

Please contact us at ddavies@firsttierbanks.com or 720.571.6167, to allow the merchant services team to answer your questions.